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|  | <b>Quality Policy Statement</b> |                          |                                |
|  | <b>Doc. No:</b>                 | <b>Revision No:</b><br>0 | <b>Issue Date:</b><br>26/11/24 |
|  |                                 | <b>Version: 1</b>        |                                |
|  | <b>Prepared by:</b>             | <b>Reviewed by:</b>      | <b>Approved by:</b>            |

## Quality Policy

CESEL is committed to delivering high-quality products and services across our integrated operation. Our emphasis is on improving business efficiency through advanced technology and outstanding service delivery. Our goal is to achieve 100% customer satisfaction while addressing the needs of all stakeholders.

To achieve this, CESEL is determined to:

- Ensure that quality objectives are clearly established at the corporate, departmental, and other relevant levels.
- Acknowledge that customers are the ultimate judges of the quality of our services.
- Encourage energy efficiency, resource conservation, and waste management.
- Pledge to ensure that this policy is clearly understood, effectively implemented, and consistently upheld at every level of our company.
- Demonstrate a strong commitment to providing exceptional services to our clients and consistently exceeding their expectations.
- Partner with the community to promote social responsibility and strengthen environmental stewardship.
- Consistently adhere to all statutory and regulatory requirements.
- Incorporate sustainable practices into our operations to strengthen our environmental stewardship.

- Allocate resources to technologies and processes that improves energy consumption for our clients.
- Ensure our workforce is motivated to meet customer requirements and is adequately trained to uphold this policy.
- Deliver optimal value to all stakeholders through resource development, operational excellence, capital discipline, and innovation.
- Commit to the continuous improvement of the quality management system.

CESEL is dedicated to upholding a strong Quality Management System that supports our mission of providing high-quality products and services. We are committed to continuously improving our processes, engaging our team, and strengthening our relationships to meet our quality objectives, satisfy the needs of our customers and stakeholders, and promote a sustainable future.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Patrick Tolani', with a horizontal line above the first few letters.

Dr Patrick Tolani

Director/Chief Executive Officer.